

THE POWER OF CITYVIEW

The power of CityView is in its integration expertise and processing speed

Are you tired of struggling with integration issues, manual payment processing, and slow permit approvals? CityView is here to transform your experience. With over 40 years of expertise in local government software solutions, we're equipped to tackle your challenges head-on, leaving you with more time to focus on what matters most.

True integration excellence. Lower your total cost of ownership by leveraging our integration expertise. Benefit from true integrations with third-party products while avoiding makeshift solutions. Take advantage of the flexibility to maintain your preferred systems.

Effortless cashiering and fee management. CityView Cashiering streamlines fee management, eliminating errors and saving time. Easily configure and modify fee structures with automatic activation and expiry dates. Automatically calculated fees seamlessly populate required fields, reducing manual errors.

Get the support you need, when you need it. CityView's team of experts, many of whom worked for public sector organizations themselves, are committed to exceeding your expectations by providing reliable and consistent support.

Innovation and reliability. CityView brings innovation and reliability to the ever-evolving landscape of local government operations. Our professionally managed data centers guarantee reliable infrastructure, fostering an environment of uninterrupted service for municipalities.

Customize with ease. CityView offers a highly customizable platform that empowers users to tailor the system to their needs without extensive programming knowledge.

WHAT OUR CUSTOMERS SAY

"CityView allowed us to set a new building department standard of 90 days from permit application to certificate of occupancy issuance. 99% of permitting, planning and licensing applications are now submitted electronically."

- Cory Day, City of South Jordan, Utah

"With our old system, we were working mostly off of Excel files and would have never been able to keep up with demand as we are today..."

"It's kind of crazy, what we used to do to process plan reviews, compared to how simple it is now."

- Kelly Stadnyk, City of Leduc, Alberta

"I appreciate CityView because of the consistency throughout staff on response time and resolution."

- Susan McLaughlin, Islamorada, Village of Islands, Fla.

THE CITYVIEW ADVANTAGE



Local government experts

Founded by former local government employees for local government, our unrelenting focus and dedication to the public sector allows us to deliver an outstanding product to our customers.



Customer-suited design

We work in partnership with our customers to continue to evolve and improve the software. We actively gather your needs and suggestions to make enhancements that can be rolled out in regular releases. CityView has a tremendous amount of depth and is completely integrated to meet your business process needs out-of-the-box.



Forward thinking

We are firmly committed to technology innovation. Our industry-leading applications are continuously evolving as we anticipate and address the next generation of business challenges. Our intimate knowledge of the industry allows us to stay in tune with, or ahead of, competitor and customer requirements.

Increase the speed of submission. For many local governments, the process of managing traditional hard-copy submitted plans and utilizing a dated plan review workflow causes delays, errors and inefficiencies. CityView Electronic Plans Review (EPR) offers a true integration with Bluebeam® Revu® for a faster, more consistent review cycle.

Streamline communication and reduce project delays. CityView Portal allows direct upload of electronic documents for residents, contractors and design professionals.

The City's new web portal is now online. Apply for permits, check the status of applications and inspections, submit complaints, check on planning applications and apply for business licenses - all from the comfort of home. No more lineups.

The CityView Portal is the first step in the City's plan to improve its service offerings for citizens. Watch for more updates coming soon.



Code Enforcement

Submit a New Complaint
Case Search



Engineering Department

Apply for an Engineering Permit
Estimate Fees
Application Search
Upload Submittals



Development Department

Application Search
Upload Submittals



Building Department

Apply for a Building Permit
Estimate Fees
Application Search
Upload Submittals



Planning Department

Apply for a Planning Permit
Estimate Fees
Application Search
Upload Submittals
Submit Appeal Comments



Animal Licensing

Apply for an Animal License
Submit a Complaint
Check Status of a Complaint
Animal Search
Upload Submittals

CityView Portal

Reduce the learning curve via seamless integration with Microsoft tools. CityView's unique Microsoft Word and Outlook add-in tools let you capitalize on programs you're already familiar with. Take advantage of the familiar user-friendly, powerful editing features of Word to merge CityView data seamlessly into your letter outputs. Make the most of your time by leveraging CityView tasks, appointments and to-do lists from right within Microsoft Outlook.

Future-proof your investment. We minimize downtime by scheduling upgrades during non-working hours and notifying customers in advance. CityView's commitment to ongoing upgrades ensures the solution remains relevant and adaptable to future demands.



Ready to Make the Switch?

Don't settle for software that doesn't deliver. Make the switch to CityView today and experience a smoother, more efficient tomorrow.



CityView

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