



## QUESTYS DOCUMENT MANAGEMENT

### Streamlining Community Development: Questys Document Management in Action

#### Where efficiency and collaboration are paramount

In the dynamic world of community development and land management, efficiency, organization and collaboration are paramount. As a planner, inspector or building official, you grapple with an array of challenges that require managing a treasure trove of documents, coordinating with various stakeholders and maintaining transparency throughout the process. We are pleased to announce that [Questys Document Management](#) is now part of CityView's business portfolio, enabling us to offer a deeper and more feature-rich integration experience.

#### A new partnership

While CityView has a proven track record of seamlessly integrating with top-tier electronic document management systems (EDMS) like Laserfiche and OnBase, the addition of Questys to CityView's suite of solutions marks a significant advancement. Now, not only can we provide comprehensive document management solutions for your building, planning and code enforcement departments, but we can extend these benefits across your entire organization, from finance to payroll and beyond. This integration elevates our EDMS offering to new heights, ensuring holistic document management solutions for every aspect of your operations.

#### Integrated agenda management

For planners, city managers, county clerks and other administrators, Questys' solution revolutionizes the handling of physical records by digitizing them and automating agenda-related processes. This includes managing meeting agendas and minutes, facilitating publishing, conducting roll-calls, and tabulating votes. Questys' advanced workflow automation reduces paperwork, so you can serve the community.

### QUESTYS BENEFITS

#### Document retention

Ensure documents are kept only as long as policy requires. Maintain a clutter-free system and minimize storage needs.

#### Content control

Advanced security features such as access controls, encryption and audit trails, which help protect sensitive information from unauthorized access.

#### Enhanced collaboration

Questys makes it easy for teams to collaborate on documents by providing tools for version control, commenting and document sharing.

#### Regulatory compliance

Meet industry regulatory compliance requirements that mandate content management, visibility and protection of sensitive information.

#### Flexibility

On-prem, cloud and hybrid deployment models with 100% feature parity.

## THE QUESTYS PORTFOLIO

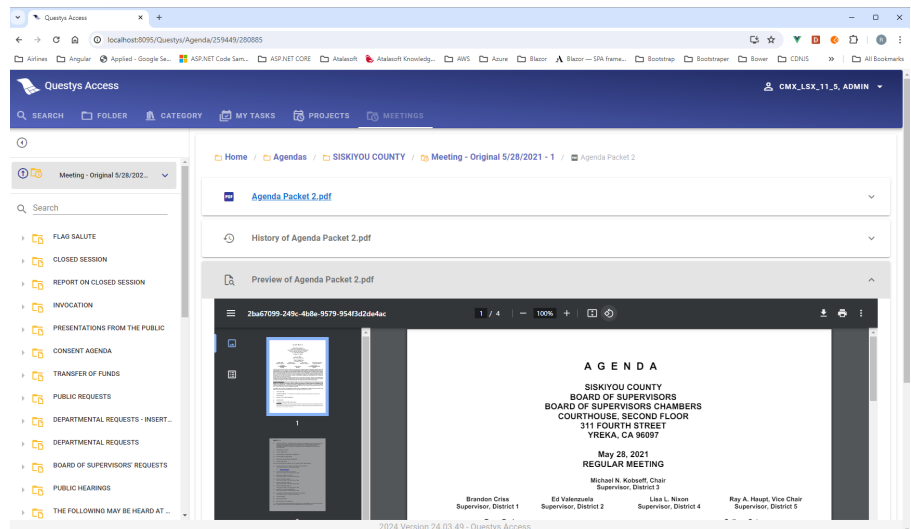
**Questys Access.** Seamless document management and collaboration through a modern web-based interface that allows for anytime, anywhere access. Whether you're in the office, at home or on the road.

**Agenda & Meeting Management.** For city managers, county clerks and other administrators, Questys captures and manages physical records electronically, and automates agenda processes such as legislative publishing, roll-calls and vote tabulation.

**Electronic Content Management.** Deliver relevant content to users where and when they need it, while eliminating ad hoc processes that expose regulatory compliance risks and security issues.

**Forms Automation.** Questys Capture uses OCR to automatically file contracts, forms, invoices, letters, etc., for the same low price no matter how much paper you process.

**Workflow Automation.** Workflow Automation promotes agenda and meeting management organization, productivity, accountability and independent electronic content management.



Agenda management is an added benefit is exclusive to Questys, setting it apart from our existing EDMS integrations.

### Coordinating complex data

Questys effortlessly organizes complex data for easy retrieval. For example:

- Building departments will find Questys helpful for storing approved plans, permits, certificates of occupancy and completion, as-built drawings, agreements, and inspection photos
- Planning departments can search through meeting agendas and minutes, notices of decision, and appeal documentation
- Code Enforcement departments will be able to locate notices of violation, hearing notices, notices of abatement, copies of citations or tickets and site photos

### Balancing transparency

Striking a balance between transparency and document integrity is a tightrope walk, but Questys can help. It lets you make documents accessible to multiple government departments, stakeholders, the public and consultants while safeguarding sensitive information.

### Empowering your community development efforts

Discover how Questys can revolutionize your planning, permitting and inspection efforts. [Contact us today](#) to unlock the full potential of our newest electronic document management solution.