Newberry County, South Carolina

BluePrinceCloud

BluePrince cloud helps Newberry County embrace a paperless future

Newberry County, South Carolina, recently became the tenth customer in 2024 to migrate to BluePrince Cloud, a community development solution by CityView designed for smaller local governments with limited budgets.

Faced with the need to replace an outdated server, the County chose to invest in the cloud rather than spend money on short-lived hardware. This decision not only resolved infrastructure concerns but also set the stage for long-term modernization.

Now, with BluePrince Cloud, Newberry County is streamlining operations, enhancing service delivery and taking significant steps toward its goal of becoming completely paperless by 2025.

The challenge

Newberry County relied on an aging on-premise system that was no longer meeting the needs of its community development department. Maintaining the system had become costly and the IT team flagged their server as outdated.

"The majority of folks nowadays prefer to handle things online, whether from their computer or mobile device," explained Director of Building and Zoning Katie Werts. *"We knew we had to move to the cloud but wanted a solution that wouldn't require large upfront investments in new hardware."*

The Solution

BluePrince Cloud provided the perfect answer: a cost-effective, scalable solution that met Newberry's needs while improving customer service and operational efficiency. The migration process was straightforward, supported by CityView's comprehensive training and documentation.

"Migrating to BluePrince Cloud is bringing us closer to becoming completely paperless by 2025. Our inspectors appreciate how they can now handle everything on their iPads, saving time and improving our department's efficiency.

Soon, we'll offer convenient online options for residents and contractors—a change we're genuinely excited about."

Katie Werts
Newberry County, South Carolina

Katie praised the ease of transition: *"The younger employees picked up the system faster, but overall, everyone adjusted well. The manual and support from the BluePrince team made it easy for those less familiar with the software."*

Results

Newberry County has seen immediate and impactful benefits:

- Inspectors now use iPads to complete tasks, reducing reliance on paper
- The County is on track to become fully paperless by 2025
- Future features, such as the Contractor Portal, will allow contractors to manage everything online, eliminating unnecessary trips to the office

"Migrating to BluePrince Cloud is bringing us closer to becoming completely paperless," Katie said. *"Our inspectors appreciate how they can now handle everything on their iPads, saving time and improving our department's efficiency."*

Future plans

The County is looking forward to rolling out additional features, such as credit card payments and text notifications for contractors. These enhancements will further improve convenience for residents and contractors alike. *"There's a lot more we can do with the system and we're excited about the future,"* Katie shared.

Why choose BluePrince Cloud?

For Newberry County, the migration to BluePrince Cloud has delivered tangible benefits, from operational efficiency to enhanced customer service. Katie encourages other municipalities to consider making the switch: *"The transition to the cloud is definitely worth it,"* she concluded.

Ready to take your operations to the next level? Discover how BluePrince Cloud can help your municipality thrive. Visit us at municipalsoftware.com/blueprince.