CityView

Trouble managing documents? Let CityView do the work for you.

Discover the Benefits of CityView's Electronic Document Management System (EDMS) Integration

Did you know?

Centralized management of the multiple documents and images associated with permitting and licensing processes is critical. CityView's distinctive framework for integrating with Document Management Systems has been used extensively with industry-leading EDMS products, primarily Laserfiche, OnBase, SharePoint and Questys.

How does it work?

Our seamless two-way integration means documents are dynamically retrieved from the EDMS based on related metadata. So regardless of how (or when) a document gets added to the document management system, provided it is indexed with metadata like a permit/case/parcel number or address, CityView will be able to retrieve it later.

What are the benefits?

Benefits of using our EDMS integration are plentiful; below are the top three:

1. Boost efficiency. Get to the information you need, when you need it.

2. Improve customer service. Respond to Freedom of Information Act (FOIA) requests quickly and accurately.

3. Access a seamless workflow. There are no extra steps to move a document from CityView into your EDMS.

CityView's integration expertise lowers the total cost of ownership by providing tight integrations with other CityView applications, a seamless end-user experience when integrating with third-party products and flexibility for customers to maintain their systems of choice. Some integrations to note include:

- Microsoft Outlook Add-In
- Microsoft Word Add-In
- Esri GIS
- Bluebeam for paperless plan reviews

Contact us at **CityViewSales@ harriscomputer.com** to learn more.

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