CityView

2023 CityView Customer Conference Agenda

2023 CityView Customer Conference
September 21-22: Toronto | October 18-20: Phoenix

municipalsoftware.com/conference

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PHOENIX AGENDA

Tuesday, October 17

Session Time	Session Title	Session Description
3-6 p.m.	Registration	Welcome everyone to the 2023 CityView Customer Conference! Stop by the registration desk to check-in, collect your name tag, and network with staff members and peers.

Wednesday, October 18

Session Time	Session Title	Session Description
7:45-8:45 a.m.	Breakfast	Start your morning right… with a cactus pun: I'll never desert you!
9-10 a.m.	Opening Address	Our Group Leader, Sean Higgins, will share some of his thoughts on what the future holds for CityView.
10-10:45 a.m.	What's New - Part 1	Steve Favalaro will give an overview of the new features we've released since last year's conference.
10:45-11 a.m.	Break	

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Session Time	Session Title	Session Description
11 a.m.-12 p.m.	What's New - Part 2	Steve has more great enhancements to share.
12-1 p.m.	Lunch	
1-2:30 p.m.	Adding a new Type of Application to your Configuration	Learn what is involved with adding a new Application Type into your existing CityView configuration. It's not just about lookup tables!
2:30-2:45 p.m.	Break	
2:45-4:15 p.m.	Customer Presentation	Find out what your peers have been up to and steal some great ideas.
4:15-4:30 p.m.	Prizes and Logistics	Our conference logistics manager will give out some prizes and tell us where to meet for the evening event.
6-9 p.m.	Evening Event: The Duce	We're headed downtown to the warehouse district to experience Phoenix's most unique event and entertainment venue, The Duce.

Thursday, October 19

Session Time	Session Title	Session Description
7:45-8:45 a.m.	Breakfast	Another great day for a cactus pun: Can't touch this!
9-10 a.m.	Validation Services	Meet CityView Validation Services! Automated testing saves staff time with every upgrade and configuration change you make to your system.
10-10:45 a.m.	Letter Configuration	How do you use logos, maps and signature tags? We'll show you! Even learn the latest way to add the current user's information to a letter.
10:45-11 a.m.	Break	
11 a.m.-12 p.m.	CityView Roadmap	What's in the pool? Susan will update us on the accomplishments of the past year and show us what's ahead on the CityView Roadmap.
12-1 p.m.	Lunch	
1-2:30 p.m.	Group Activity: Chat GPT	What a difference a year makes: ChatGPT is now a household name. In our groups we will discuss how you might want CityView to make use of AI.
2:30-2:45 p.m.	Break	

Session Time	Session Title	Session Description
2:45-4:15 p.m.	Financial Exports	Is your financial system changing? Explore how to create your new financial export using CityView's latest configuration tool!
4:15-4:30 p.m.	Prizes and Logistics	More prizes and logistics.
6-9 p.m.	Evening Event: Topgolf	Whether you're an aspiring golf pro or picking up a club for the first time, Topgolf is fun for all.

Friday, October 20

Session Time	Session Title	Session Description
7:45-8:45 a.m.	Breakfast	Last day, last cactus pun: My cactus puns are succulent!
9-10 a.m.	Group Activity, Part 2	We'll reconvene to share our thoughts on using AI with CityView.
10-10:45 a.m.	Customer Presentation	Learn from your peers - details to follow.
10:45-11 a.m.	Break	

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Session Time	Session Title	Session Description
11 a.m.-12 p.m.	Tips & Tricks for Mapping	The past year has seen many improvements to CityView mapping. We'll take a deep dive into how to use all the new features and functions.
12-12:30 p.m.	Conference Close	Wrap up and thanks.

TORONTO AGENDA

Wednesday, September 20

Session Time	Session Title	Session Description
3-6 p.m.	Registration	Welcome everyone to the 2023 Regional Customer Training Conference!

Thursday, September 21

Session Time	Session Title	Session Description
7:45-8:45 a.m.	Breakfast	Rise and Shine!
9-10 a.m.	What's New, Part 1	Steve Favalaro will give an overview of the new features we've released since last year's conference.
10-10:45 a.m.	Customer Presentation	How have Bill 23 and other provincial regulatory changes affected you?
10:45-11 a.m.	Break	

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12-1 p.m.	Lunch	
1-2:30 p.m.	Adding a new Type of Application to your Configuration	Learn what is involved with adding a new Application Type into your existing CityView configuration. It's not just about lookup tables!
2:30-2:45 p.m.	Break	
2:45-4:15 p.m.	Group Activity: Chat GPT	What a difference a year makes: ChatGPT is now a household name. In our groups we will discuss how you might want CityView to make use of AI.
4:15-4:30 p.m.	Prizes and Logistics	Our conference logistics manager will give out some prizes and tell us where to meet for the evening event.
6-9 p.m.	Evening Event: Bad Axe	Bad Axe Throwing Mississauga IS the world's best urban axe throwing bar!

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Friday, September 22

Session Time	Session Title	Session Description
7:45-8:45 a.m.	Breakfast	It's another beautiful conference morning!
9-10 a.m.	Group Activity, Part 2	We'll reconvene to share our thoughts on using AI with CityView.
10-10:45 a.m.	Letter Configuration	How do you use logos, maps and signature tags? We'll show you! Even learn the latest way to add the current user's information to a letter.
10:45-11 a.m.	Break	
11 a.m.-12 p.m.	Tips & Tricks for Mapping	The past year has seen many improvements to CityView mapping. We'll take a deep dive into how to use all the new features and functions.
12-12:30 p.m.	Conference Close	Wrap up and thanks.